







## Curriculum Vitae

# TIJMEN W. VOET



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Date of Birth: 20 June, 1982 (Leiden, Netherlands)  
Nationality: Dutch



## EXPERIENCE

-  **Director Network – NS (Utrecht)** Mar 22 – current  
Responsible for the train service for approximately 1 million passengers per day, and the asset strategy of NS (ensuring the right mix of trains, train personnel, energy contract, and maintenance locations). Accountable for the logistics process of NS, demand forecasting (based on check-in data), technical innovations such as ATO and DCO, and setting up a digital innovation department for the operation to accelerate the application of AA/AI. Leading the Logistical IT and Data teams. Reporting to the Board of Directors and a member of the NS leadership team.
-  **Chair of Emergency and Crisis Team (CBT/ LCCT) – NS** Feb 2018 – current  
On call duty, responsible for managing major operational crises with an impact on NS. Chair of the multidisciplinary crisis team responsible for ensuring the controlled continuation of train services and minimizing negative reputation effects.
-  **Head of Digital, Operations – NS (Utrecht)** Jun 21 – Feb 22  
Responsible for setting up a centralized network/department to accelerate the digitalization of NS's operation. The scope includes logistics, train maintenance, asset management, travel information, social safety, and the deployment of train personnel. Focus on Business Intelligence (BI), Advanced Analytics (AA), Operations Research (OR), and Artificial Intelligence (AI).
-  **Head of Planning – NS (Utrecht)** Apr 2017 – May 21  
Responsible for the planning of the train timetable, train deployment, and the service schedules for NS's domestic and international trains.
-  **NS Interational (Amsterdam/ Brussel/ Londen)** Feb 2010– Mar 1017  
Various leadership roles, responsible for building and improving international and domestic high speed services Apr 2013 – Feb 2014
-  **Account Manager – Towers Perrin, nu: Willis Towers Watson (Londen, Amsterdam)** Oct 2008 – Mar 2010
-  **Marketing Intern – Nike Inc. (Hilversum )** Jan 2008 – Aug 2008

## BOARD POSITIONS

-  **Royal VEMW (Association for Energy, Environment, and Water)** Mrt 2022 - current  
Board member of center of expertise and interest group for corporate energy and water consumers. VEMW represents the interests of large consumers with and focuses on the sustainability challenge ahead, by influencing government policy and exchanging knowledge. The board sets the executive policy and controls the budget.
-  **Railforum** Apr 2022 - current  
Board member of a knowledge network for the rail sector with more than 3000 members from 200 organizations. Railforum brings players in the public transport sector together to strengthen the power of public transport in the Netherlands.

## EDUCATION AND BUSINESS COURSES



### LLB, Law, Leiden University

Additional subjects: Economics, HR, Maritime Law, and Transport Law

Thesis: 'Corporate Social Responsibility as a Moral Law,' which focused on Nike's actions in low-wage countries and whether this constituted socially responsible entrepreneurship or marketing.

### **Various Business Courses**

- Navigator, NS's international leadership program
- Green Belt Lean Six Sigma (Projects One Education)
- Prince2 Foundation (Ruysdael Institute)
- Creating Accelerating Performance Program (NS Academy)
- E-course Foundation of Business Strategy, Darden Business School (Coursera/ University of Virginia)
- E-course Corporate Finance, Wharton Business School (Coursera/ University of Pennsylvania)

### **LANGUAGES**

- Dutch (native language)
- English (fluent)
- German (experienced)
- French (beginner)